



Diana Crossan, Retirement Commissioner

Diana Crossan has been the Retirement Commissioner since February 2003, a part-time position she was appointed to after working extensively in the private and public sectors.

One of the Retirement Commission's key roles is to lift the financial knowledge of New Zealanders aged five to 105. The Commission is also responsible for providing advice to the Government regarding New Zealand's retirement income policies, and overseeing legislation regarding retirement villages. The Retirement Commissioner represents New Zealand at the OECD International Network on Financial Education. She is on the advisory committee, is a member of the schools subgroup and chair of the working group on evaluating financial education programmes.

During her time at the Retirement Commission, Diana has overseen many innovations, including the expansion of the Commission's flagship website, Sorted.org.nz, and a long-term strategy to have personal financial education taught in all New Zealand schools.

Diana came to the Retirement Commissioner role after a varied career that began with 13 years as a probation officer, following her graduation from Otago University and the University of Wales.

Since then she's filled senior roles in the State Services Commission, the Ministry of Education and the Department of Justice, and was involved in setting up the electricity State Owned Enterprise that became Contact Energy. She spent some time as the General Manager of the Clyde and Roxburgh hydro dams. After working as a management consultant, she joined the financial services company, AMP. That took her to the United Kingdom in 2000, where she led a team charged with changing the distribution system in AMP-owned financial services companies.

Diana is on the board of Refugee Services, Aotearoa, New Zealand, and was the Chair of the Advisory Committee for the New Zealand Institute for Research on Ageing, Victoria University of Wellington until it was incorporated into the university's Institute of Policy Studies in 2009. Diana is the Chair of Ngāi Tahu's saving scheme Whai Rawa Ltd and a former Director of New Zealand Post and Mighty River Power Ltd.